

SAMPLE

## INTERNET PHARMACY INFORMATION

The care and well being of your pet is our top priority. The treatment plan developed specifically for your pet is part of that care. If medications have been prescribed we recommend you purchase them through us so that you can be assured of the safety and efficacy of any medications dispensed for your pet. These medications are guaranteed by the pharmaceutical companies with whom we do business.

If you are considering purchasing prescription or non-prescription medication through an internet pharmacy, you should be aware of potential problems. We also may ask that you sign a waiver acknowledging you understand the risks of purchasing medications elsewhere.

Pharmaceutical companies such as Pfizer, Novartis, Merial, and Bayer provide a quality assurance guarantee for their products only when purchased through authorized vendors, such as veterinary hospitals. Products obtained through internet and catalog pharmacies are not regulated by federal or state agencies or well monitored. Because internet pharmacies and some catalog companies often purchase their products from unregulated sources (including unauthorized or foreign dealers) the companies listed here and others will not stand behind these purchases for safety or efficacy. Issues with counterfeit drugs, labeling, adulteration with additional substances, product outdating and improper storage are on the rise.

Internet pharmacies have been repeatedly challenged by state Pharmacy Boards (whose mission is to protect the public) for numerous pharmacy law violations.

When you purchase products from us, you are provided with the information you need to use these medications properly. Some medications require patient testing before use and monitoring during use. We can discuss alternative methods of administration and can help with questions that arise during treatment. Refilling prescriptions through a veterinarian affords an opportunity to review your pet's medical history to be sure that the medication, dosage and route of administration are appropriate for your pet's medical condition.

The attention-grabbing, money-saving claims on the internet can be hard to resist. The promises of lower costs and convenience sound convincing. However, you may find that the proposed cost savings offered by internet providers often disappears when shipping and other miscellaneous charges are added to your internet or catalog order. In addition, promotional free doses for many flea and tick preventatives are offered only through veterinary hospitals.

Please feel free to talk with us. This information is intended to help you make an informed decision about your pet's health needs. Pharmaceutical companies provide even more information through their consumer help phone lines.

We know you want what is best for your pet. We are committed to the continued health and well being of your pet and we thank you for placing your trust in our practice.

## Pharmaceutical Company Information

### Bayer Animal Health

*(Advantage)*

1-800-255-6826

### Merial

*(Heartgard and Frontline)*

1-888-637-4251

### Novartis

*(Interceptor and Sentinel)*

1-888-327-9745

### Pfizer

*(Revolution)*

1-800-366-5288